



## Services and Solutions for the Wholesale Banking Industry

### **Consultancy**

Tecbridge Professional provides specialised expertise in **open voice trading systems** to Banks and their equipment and network vendors.

The acoustic performance of Hoot'n'Holler networks, streaming media systems and other loudspeaking ('open') voice systems depend on how the various interconnected system elements work together to provide a total solution. Our services include :-

- Planning stage assessment of installations, enhancements and migrations
- Evaluation of Vendor Bids and Proposals
- Design and supervision of proving trials
- Installation and commissioning phase supervision
- Post-Installation Problem identification and resolution

Tecbridge brings a decade of experience in deploying open voice and conferencing systems on a Global scale. Our project assessment service will be of interest to major Banks and their vendors needing assistance to ensure system deployments, migrations and expansions are as free from acoustic surprises as possible.

### **Custom Telephony and Call Processing**

Tecbridge Professional and Miton Systems have forged an alliance to deliver bespoke voice and telephony solutions to Financial Markets.

Miton Systems are leading exponents of CTI technology. The Miton CTI high-availability platform is highly modular and Linux based. It eliminates much of the complexity and cost of conventional ageing CTI Technology.

Our niche is providing call functionality not easily delivered on existing, main-line voice platforms. We can intercept calls, provide a wide range of specialised call handling functions before closing the call or handing-off the call to an agent or to another system. Our specialised call handling and processing embraces :-

- VOIP
- SIP
- H.323
- PRI
- BRI
- SMS
- Text-to-Speech
- Speech Recognition
- Conferencing
- Music on Hold
- Voice Recording
- ++ much much more



## ***Specialised Bridges for Hoot'n'Holler Networks***

As acknowledged pioneers and industry leaders in Hoot'n'Holler technology, our Bridge solutions meet the critical and special needs demanded by business critical voice networks. Standard features include:-

- Lowest latency of any available bridge currently available
- Highly distributed and redundant architecture for maximum availability
- Low density modules - no need to take your whole network down in one go
- Advanced voice activity monitoring - for rapid diagnosis of network or equipment faults
- SNMP support including network alarms

By specifying a Milton Bridge, you gain access to world class voice expertise at the heart of your Hoot'n'Holler Network independent of your incumbent desk equipment and network providers.


## ***Dial-In Conference Bridges***

As manufacturers representative for Miton Systems Ltd , we are able to offer a range of conference bridges based on Miton's unique VOIP+PLUS platform which delivers SIP and H.323 as standard. These bridges offer distinctive and unique features ideal for business-critical applications in Financial Markets. Standard features include:-

- Linux based - Simple Operation, Control & Low Maintenance.
- High reliability and low cost - no expensive high-complexity CTI cards needed
- Analogue, VoIP and Digital Connections.
- Web Browser Control, Setup & Maintenance.
- Operator-less, and/or Operator Managed.
- Simple to Complex Custom Versions.
  - Dial in with Password entry
  - Auto Dial Participants
  - Lecture Conference
  - Ad Hoc Dial-in
- Voice Record with storage and retrieval of previous conferences.
- Integrated VOIP (SIP, H.323, MGCP)

### **Tecbridge Professional**

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